

Mission Statement

WMC Forum was born as the sidekick to www.whichmobilitycar.co.uk, a place where people of the same interests, whether that be a disabled person, carer, or car dealer, can come together and share their experiences, thoughts, and ideas on all aspects of the Motability Scheme. Asking for help and advice, safe in the knowledge that exchanges, views and opinions would remain respectful at all times.

Message from the Moderators

The forum was a recognition that disabled car users and carers needed a safe place to discuss all the issues that arise in connection with the Motability scheme. We hoped to develop it into a friendly community of posters who had common problems, and a common interest. Sharing experiences and concerns, and asking for and providing help and advice from our membership group experiences and research, safe in the knowledge that exchanges of views and opinions would remain respectful at all times.

Respect for our fellow posters is paramount to the continuing success of this forum.

Forum Rules

We need rules to help the forum run smoothly and protect our users.

So here are a few key pointers...

- **All info is the opinion of posters – it's not our view.** We have an amazing forum with a wealth of helpful info. Yet remember it's open to all. Don't rely on information being accurate or complete. There are opinions as well as statements of fact.
- **Posting is a privilege, not a right.** Any inappropriate posts or any issues that make the forum a worse place to be will be stopped at our discretion - with or without explanation.
- **Please be nice to all posters.** Remember, the prime aim is to help provide info and resources. If you don't like someone, their situation, their question or feel they're intruding on 'your thread' then please bite the bullet and think of the bigger issue. Personal insults, sexist, and racist comments will not be tolerated under any circumstance, and posters will be sanctioned if they transgress in these areas.

Q&A

How do I report an inappropriate, or offensive post?

Report any post which you feel is inappropriate, offensive, or otherwise in breach of the rules to 'WMC' enquiries@whichmobilitycar.com Forum users mustn't do anything that spoils other people's enjoyment of the forum or which could cause the forum any liability or detriment.

Why has my post/thread been removed?

Posts and threads are deleted if they don't comply with the forum rules. If you're unhappy about the removal you can send a polite email to 'WMC' enquiries@whichmobilitycar.com who will explain the situation.

Can i post photos of my car?

Yes, we very much encourage you to share photos and reviews of your car, but please do not show your number plate. The forum has a duty of care to protect its posters from potential cloning of plates.

Why can't I private message someone?

WMC Forum is a public discussion forum that can be accessed by all, with a duty of oversight and care for all its posters. Direct Messaging is not offered as there is no way of controlling content, leaving posters vulnerable and open to abuse should someone take offence or disagree with a post.

What's spam?

Forum users mustn't post the same comments more than once on the forum (the only exception are the moderators and the keymaster when needed). It's called spamming and most internet forums forbid it. Where spam is detected, the posts are deleted and the user's posting privileges may be removed.

Why can't I give something to/buy something from someone on the forum?

The safety of our forum users is paramount. For this reason, we can't allow anyone to exchange their personal details on the open forum, however honourable the intention.

This means we don't allow selling, trading, exchanging, or swapping, or giving gifts. Nor do we permit links to your eBay auctions, or other forms of advertising.

What's wrong with going off-topic?

The purpose of this forum is to help people with their Motability experience. So we'd prefer people to keep Motability discussions on the main board on topic. Taking them off-topic can be confusing for new users, so we ask all off-topic discussions to be conducted in the Open Arms.

How can I check if my question has been asked before?

Before posting a question it is recommend you use the *search* field first, this will return a list of results to which you may find the answer you require, or you can add your post to an existing thread. Please create a new thread if the results only show posts that are outdated.

What are the rules on copyright?

We ask you not to copy posts on to other sites. We've worked long and hard to get posters and dealers to trust us on this forum, and we also like to think that they are willing to share communications on here because they know that their posts stay 'in house'. This forum needs to retain full control of all content on here in order to continue to provide a trusted service.

How do I register, and what are the benefits?

To the right of the forum is the field to which you can register, this can be done by email, or linking your Facebook or Twitter account.

Once registered you can create an avatar, track your post counts by posts created, and replies given.

****WMC Forum retains sole publishing rights of any information posted on this site.****

****Decisions of Moderators are final.*